

## Order cancellation

In the event the customer cancels its service(s), the following terms and conditions shall apply:

- no fees or penalties shall be charged by the Société to the customer if the service is cancelled by the customer prior to the setup period;
- 50% of the applicable rate for the service shall be charged by the Société to the customer if the service is cancelled by the customer during the setup period;
- 100% of the applicable rate for the service shall be charged by the Société to the customer if the service is cancelled by the customer after the setup period

Any claims of installation fees must be placed before the exhibition's closure.